

JULY 2016



# Tracker

MEASURES OF DEPARTMENTAL PERFORMANCE



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## Greetings from MoDOT



When I came to MoDOT as director late last year, I was pleased to find in place a system of performance metrics that validate our commitment to the citizens of Missouri. MoDOT has a proud legacy of wisely managing our system and meeting challenges in order to delight our customers and promote a prosperous Missouri.

Whether managing floods, repairing roads and bridges or fighting snow, the men and women of MoDOT work tirelessly to keep our citizens and themselves safe as we maintain 34,000 miles of roads and 10,400 bridges. While this report highlights the measures used to monitor our commitment of a world-class transportation experience for Missourians, it is really a testament to the bold ingenuity of our employees who design, build, maintain and operate our \$50 billion transportation assets.

Despite limited resources, MoDOT has been diligent about maintaining our system in the best condition we can for as long as we can.

However, citizens have asked for more transportation options, and I believe they deserve more. It is critical to build a 21<sup>st</sup> century transportation system today in order to fuel our economy and retain our workforce.

With last year's passage of the FAST Act, we have some degree of federal funding certainty for the next five years. But because those funds only come in a one-to-four match with state money, we must keep the effort alive to boost our level of state investment in transportation. Without additional revenues, we will be unable to tackle many of the projects that Missourians have told us they desire.

Instead, we'll need to put every dollar into asset management, and even then, some of our districts will lose ground.

A healthy transportation infrastructure ensures businesses can operate and grow. It ensures the state can prosper and jobs can be created. Essentially, transportation is what keeps Missouri moving.

The pages that follow will highlight many innovations and improvements. But there is more to be done. I ask that you join me in making the transportation system in our great state all that it can and needs to be.

With warm regards,

A handwritten signature in black ink, reading "Patrick K. McKenna". The signature is fluid and cursive, with the first name being the most prominent.

Patrick K. McKenna

### Mission

*Our mission is to provide a world-class transportation experience that delights our customers and promotes a prosperous Missouri.*

# MoDOT VALUES

## TANGIBLE RESULTS

### SAFETY

Be Safe

Keep Customers and Ourselves Safe

### SERVICE

Be Accountable  
Be Respectful  
Be Inclusive

Provide Outstanding Customer Service  
Deliver Transportation Solutions of Great Value  
Use Resources Wisely

### STABILITY

Be Bold  
Be Better  
Be One Team

Keep Roads and Bridges in Good Condition  
Operate a Reliable and Convenient Transportation System  
Advance Economic Development

**So we can be a great organization.**

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