Partner with Others to Deliver Transportation Services

Tangible Result Driver – Machelle Watkins, Transportation Planning Director

To be an effective leader in transportation, MoDOT must work with agencies and branches of government, including state, county, private industry and municipalities to deliver a quality transportation system that meets the needs of everyone. A coordinated transportation system requires partnerships to ensure compatible decisions are made. Partnering builds trust and ensures quality results.

Percent of partner satisfaction-6a

Results Driver: Machelle Watkins, Transportation Planning Director
Measurement Driver: Sue Cox, Special Projects Coordinator

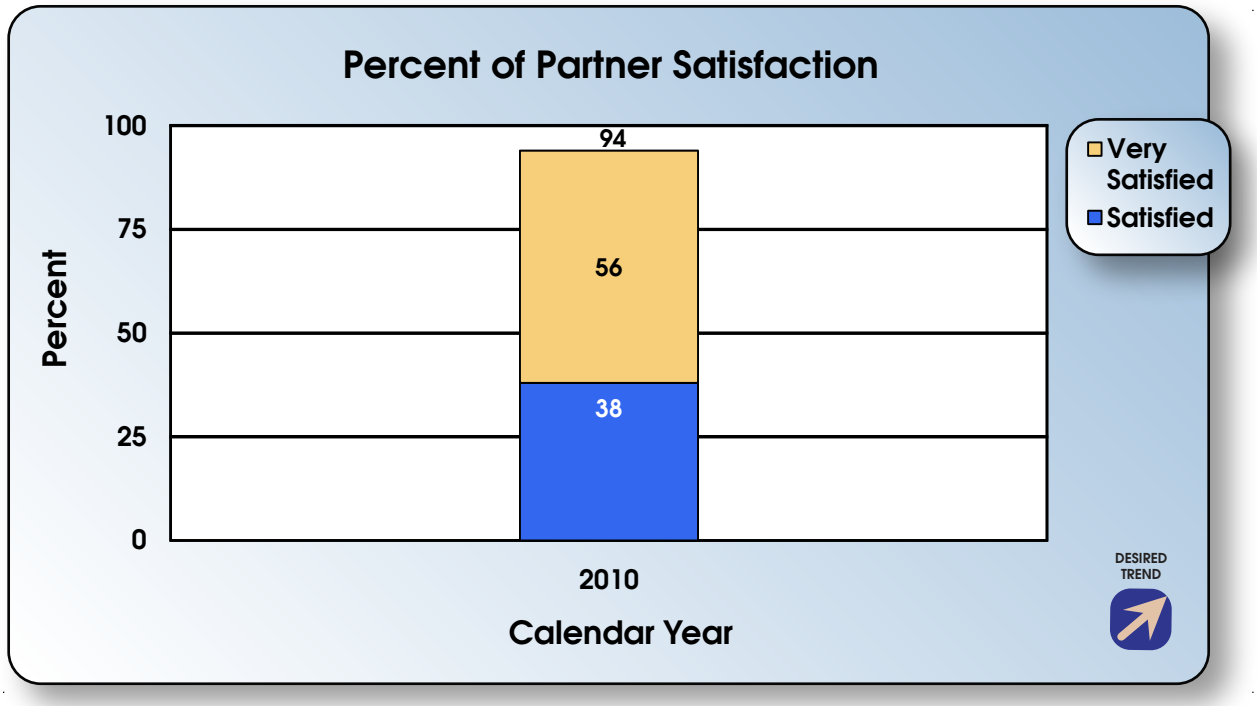
Purpose of the Measure:
This measure tracks MoDOT's progress toward the goal of increasing the level of partner satisfaction with MoDOT in delivering transportation services.

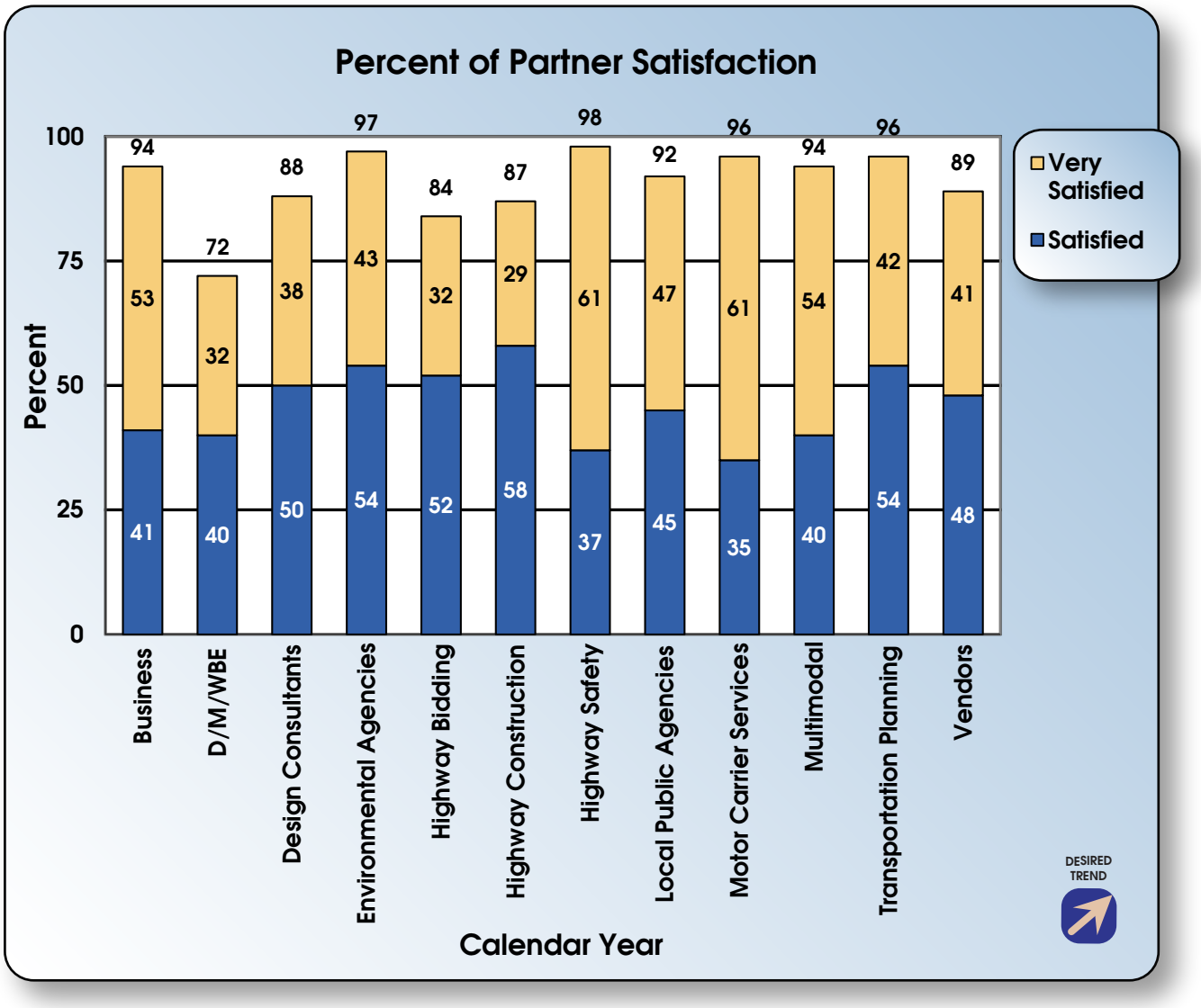
Measurement and Data Collection:
Transportation Planning works with Organizational Results and Heartland Market Research LLC to administer an annual survey of MoDOT's 11 partner groups each January. An additional partner group is surveyed quarterly by Motor Carrier Services, and these results are included in the summary shown below. The survey collects data from the previous calendar year, so the measure is updated annually in April.

The survey groups include agencies and industries representing: bidding, business, construction, design consultants, environmental, highway safety, local public entities, minority- and women- owned construction and consultant enterprises, motor carrier services, multimodal, transportation planning and vendors.

Through the survey, MoDOT is able to gauge the partners' overall satisfaction in delivering transportation services. The survey scale measures those who are satisfied, very satisfied, dissatisfied and very dissatisfied. MoDOT publicized the survey through emails, website links and postcards.

Improvement Status:
This is a new measure, and the first survey – evaluating calendar year 2010 – received 1,091 responses from 3,795 invitations to partners resulting in an approximate response rate of 29.3 percent. The percent of very satisfied and satisfied answers is 94 percent.




Percent of Partner Satisfaction
Percent
100
75
50
25
0
Very Satisfied
Satisfied
Business 94 53 41
D/M/WBE 72 32 40
Design Consultants 88 38 50
Environmental Agencies 97 43 54
Highway Bidding 84 32 52
Highway Construction 87 29 58
Highway Safety 98 61 37
Local Public Agencies 92 47 45
Motor Carrier Services 96 61 35
Multimodal 94 54 40
Transportation Planning 96 42 54
Vendors 89 41 48
Calendar Year
DESIRED TREND

Percent of earmarked dollars that represent MoDOT's high priority highway projects-6b

Result Driver: Machelle Watkins, Transportation Planning Director
Measurement Driver: Todd Grosvenor, Financial Resource Administrator

Purpose of the Measure:

This measure shows the percent of earmarked dollars that represent MoDOT's high priority highway projects.

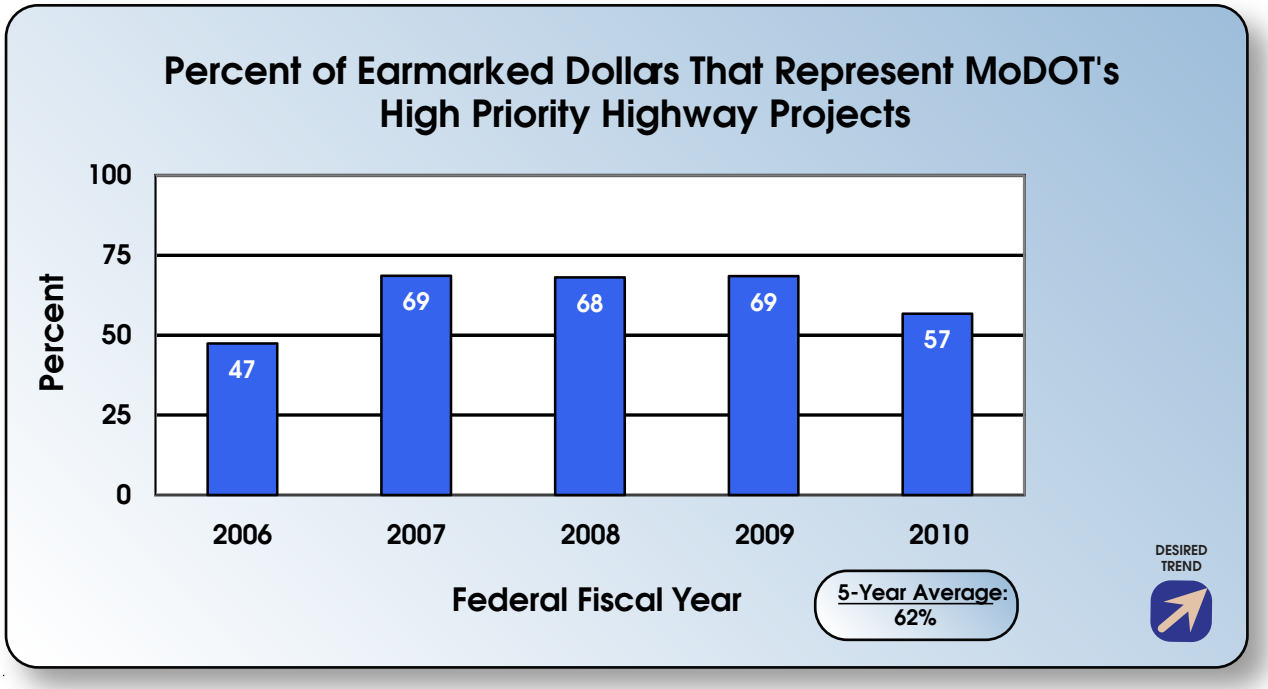
Measurement and Data Collection:

This is an annual measure updated each October. Earmarked dollars are federal funds allocated to states for specific highway projects. These funds are distributed administratively for programs that do not have statutory distribution formulas. States compete for these funds, which are above the formula apportionments. Resource Management collects this information from the Federal Highway Administration. MoDOT's high priority highway projects are identified in the Federal Priorities list that is prepared by Governmental Relations. This list is provided to Missouri's congressional delegates.

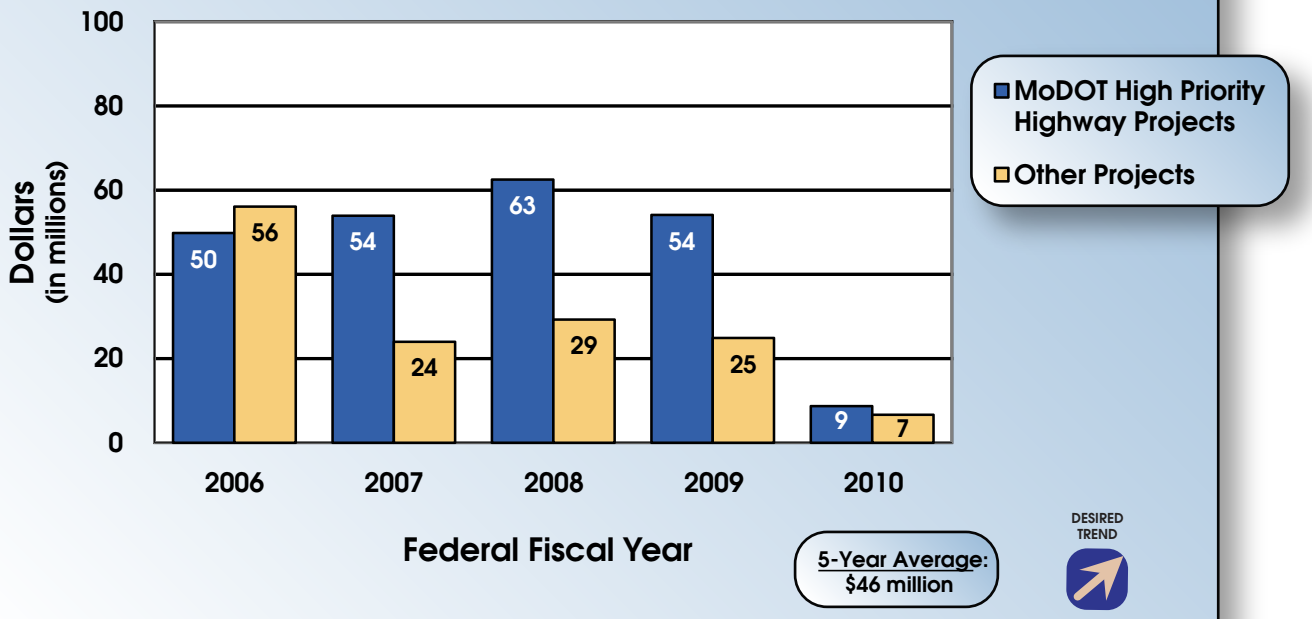
Improvement Status:

Missouri's earmarked dollars for specific highway projects decreased significantly in 2010 due to the expiration of the current Highway Act, SAFETEA-LU, on September 30, 2009. SAFETEA-LU was extended until December 31, 2010 but above formula earmarks for the Bridge Discretionary and Transportation Improvements programs were not extended. The percent of earmarked dollars that represent MoDOT's high priority highway projects also decreased. Over the last five years, MoDOT's high priority highway projects received 62 percent of the earmarked dollars.

MoDOT works closely with Missouri's congressional delegates to identify MoDOT's high priority highway projects that are good candidates for earmarked dollars.



Number of Earmarked Dollars Representing MoDOT's High Priority Highway Projects



Number of dollars generated through cost-sharing and other partnering agreements-6c

Result Driver: Machelle Watkins, Transportation Planning Director
Measurement Driver: Todd Grosvenor, Financial Resource Administrator

Purpose of the Measure:

This measure shows the number of dollars invested by cities, counties, transportation corporations, transportation development districts and others for state highway system improvements. It monitors the effectiveness of MoDOT's cost-sharing and partnering programs. MoDOT allocates $30 million per year for projects proposed by entities willing to assist in a project's funding that will benefit the state highway system.

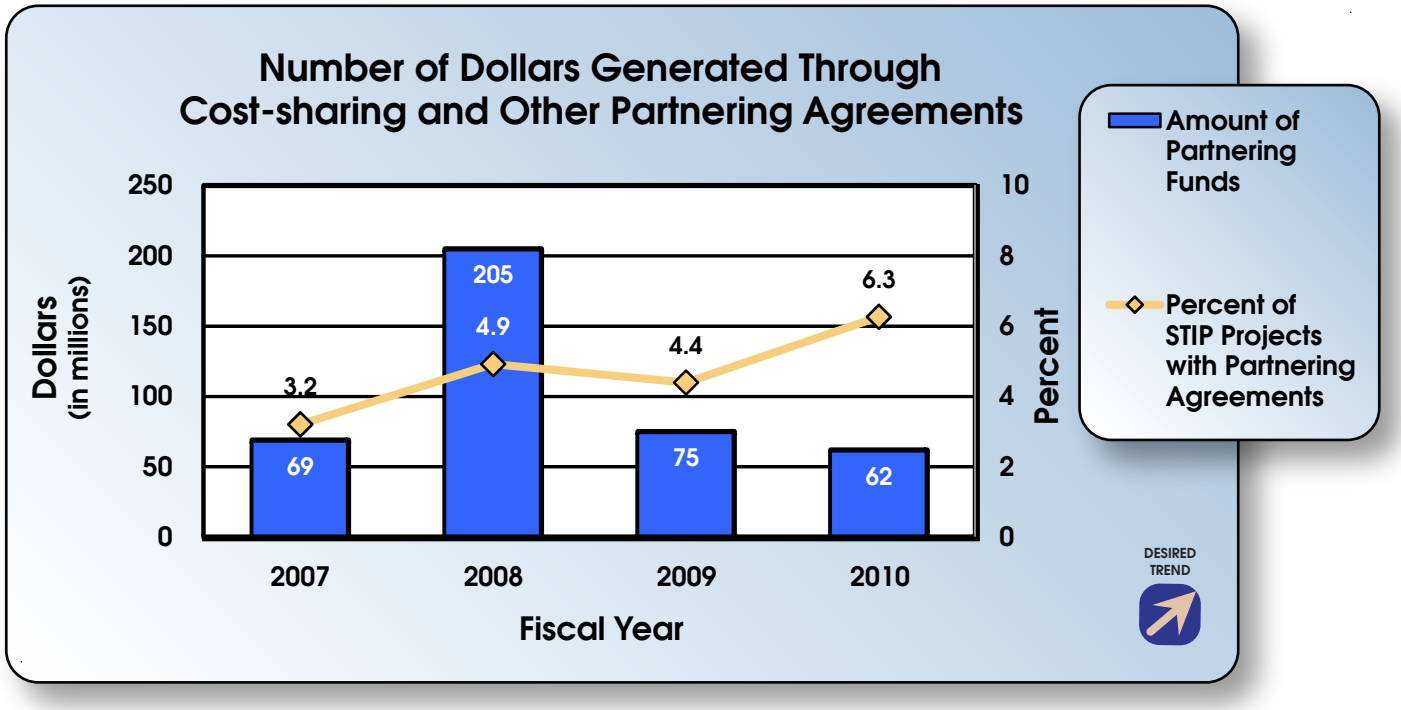
Measurement and Data Collection:

This is an annual measure updated each October. Resource Management collects this data from the Statewide Transportation Improvement Program (STIP) and Permits databases. The dollars are shown in the state fiscal year in which construction contracts are awarded and permits are issued. The percent is the number of cost-sharing projects divided by the total number of projects per year in the STIP.

Improvement Status:

The number of dollars decreased and the percent of projects increased in fiscal year 2010 compared to fiscal year 2009. In fiscal year 2010, construction contracts were awarded for the following cost-share projects: Route 45 in Platte County, Route 270 in St. Louis County, Route 60 in Greene County, Route 67 in St. Francois County and others. The significant increase in fiscal year 2008 is due to the construction contract awards of some major cost-share projects such as Route 36 in Macon, Marion, Monroe and Shelby counties; Route 100 in Franklin County and Route 67 in Madison and Wayne counties totaling $115 million.

MoDOT markets the cost sharing and partnering programs throughout the state to build partnerships with entities to pool efforts and resources to accomplish what may have previously seemed unlikely.



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